



Job Opportunity | PFC Game Day Crew

Position Title:	Game Day Crew Member
Department:	Business Operations
Immediate Supervisor:	Director Operations
Start Date:	January, 2026
Term	Casual - Event Days

The Club

Pacific FC is a founding member of the Canadian Premier League (CPL) and set to kick off its 8th season of professional soccer on Vancouver Island. Playing out of the 6000 seat Starlight Stadium in Langford, Pacific FC boasts the best sporting atmosphere on the Island with engaged fans and exciting play. The 2021 CPL Championship winning organization is

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always looking to bring on talented new staff to grow our organization.

The Role

Our Game Day Crew is the heartbeat of Starlight Stadium on match days. You are the first face fans see at the gates and the last friendly wave they see when they leave. We are looking for reliable, energetic, and customer-service-oriented individuals to ensure our match day operations run smoothly. From scanning tickets to setting up the stadium and assisting fans, you play a critical role in delivering a professional and safe sporting environment.

What You'll Do

- **Stadium Operations:** Assist with the setup and tear-down of match day infrastructure, signage, and activations within Starlight Stadium.
- **Access Control:** Welcome fans at the gates, efficiently scan tickets, and ensure a smooth flow of entry for thousands of guests.
- **Customer Service:** Act as a primary point of contact for fan inquiries regarding seating, stadium amenities, and game-day policies.
- **Fan Experience:** Bring energy and professionalism to in-stadium activations and intermission activities.

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- **Issue Resolution:** Maintain a high level of professionalism when handling customer service issues or directing fans to appropriate supervisors.
- **General Duties:** Perform other operational duties as assigned to support the match day environment.

QUALIFICATIONS

- Strong verbal communication skills required.
- Ability to work in a fast-paced, high-energy environment.
- Able to work flexible hours, including **evenings, weekends, and holidays** corresponding with the PFC Home Schedule.
- Ability to work well on a team and independently.
- Exhibit sound judgment and decision-making skills.

Other Considerations

- Ideal candidates will be available to work during the majority of Pacific FC home games at Starlight Stadium & other dates for promotional events.
- Must be able to legally work in Canada.
- Knowledge of Pacific FC and/or local soccer is beneficial but not

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required

- This role does entail some physical activity including but not limited to: event set up, match activations and standing for long periods of time.

INTERESTED?

Think you'd be a great fit for the Pacific FC Community Crew? Send your resume to memberservices@pacificfc.ca with the subject line "Community Crew" and be sure to tell us a little bit about yourself. Only those selected for an interview will be contacted.

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